

New Consumer Agenda: Helping EU consumers make the most of their rights



Friday 20th November
from 13:30 to 15:30 (CET)

[Join Zoom Meeting](#)

Meeting ID: 875 2269 2818
Password: 815348

AGENDA

MODERATOR: **Rik Vera**

13.30

OPEN FOR LOG-IN

14.00

INTRODUCTION by moderator

14.05

Q&A SESSION

with EU Commissioner Didier Reynders

14.35

ECC VIDEO LAUNCH (1min-1m 30s)

by ECC Netherlands

14.37

PANEL DISCUSSION:

Motivating sustainable behaviours.

What are your wishes on sustainable consumption?

Where do you see the EU consumer in 5 years?

Panellists:

- **Monique Goyens**, Director General of BEUC
- **Rainer Ettel**, Deputy Director General of Ministry of Justice, Germany
- **Anna Ekegren**, Director of ECC Sweden
- **Bogomil Nikolov**, Member of EESC
- EP – tbc

15.07

**THE ROLE OF THE ECCS IN THE IMPLEMENTATION
OF THE NEW CONSUMER AGENDA**

By **Nils Behrndt**, Director for Consumers, DG JUST

15.15

ECC ANNIVERSARY REPORT PRESENTATION

By **ECC BE** and **ECC DE**

15.20

LAUNCH OF THE ECC WEBSITE

By **ECC NL**

15.30

CLOSING REMARKS by Moderator

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Help and advice
for consumers
in Europe



European Consumer Centres Network